



PRESS RELEASE

OMNIASIG registered gross written premiums of more than 1.1 billion lei in the first semester of 2023

- Gross written premiums increased by approx. 5% compared to the first semester of 2022, with solid development on the insurance lines: HEALTH, PROPERTY, CIVIL LIABILITY and MOTOR HULL;
- The total amount of claims paid by the company exceeded the amount of 560 million lei.

Bucharest, October 9th, 2023

OMNIASIG Vienna Insurance Group grew in a balanced manner during the first six months of the year, following its stable and sustainable development strategy, as well as its commitment to innovation and quality products and services, in order to proactively respond to customers needs and wishes. As an integral part of its business strategy, the company also pursues its sustainability objective as a priority, through direct and concrete involvement in supporting the community and developing society.

OMNIASIG continued to support its clients and partners in a context marked by economic and social transformations, offering them insurance solutions aimed at guaranteeing their necessary stability.

**Gross Written
Premiums:
≈1.1 billion lei**

Thus, in the first semester of 2023, the company recorded **gross written premiums of more than 1.1 billion lei**, with approx. 5% more compared to the same period in 2022. **The total amount of paid claims** in the first half of the year was more than 560 million lei, this amount having also increased compared to the previous interval.

Mihai Tecău
President of the Managing Board
OMNIASIG Vienna Insurance Group

„For us, the first six months of the year were marked by an increased focus on several major directions: keeping the client at the forefront of our business, our constant involvement in the community, through multiple volunteering campaigns and activities, adapting to the macroeconomic and geopolitical context, as well as and the focus on innovation and sustainability. The active involvement in supporting financial education, an important vector of the insurance market development, as well as supporting customers in choosing the best products and services, adapted to their needs, are still our priority goals. The results achieved up to now, especially for the Health insurance, Property and Motor Hull lines are due to the implementation of a solid and responsible strategy, in order to optimally respond to the expectations of all stakeholders.



We continue to pay a lot of attention to protecting and supporting the communities in which we operate and to the ESG (Environment, Social, Governance) principles, because a business cannot be profitable if it does not operate in a healthy and durable ecosystem."

In the first semester of 2023, the **Property** segment (Fire and Allied Perils) grew by more than 15%, registering premiums amounting to approx. 174 million lei. This line maintains its growth trend manifested until now, built on the background of a growing awareness both from the legal entities, on the corporate segment, as well as from the physical persons, regarding the Household Insurances. They realise that the risks are increasingly complex and frequent and can threaten a business, regardless of its size, as well as a home.

The **Health Insurance** segment had one of the most important increases, of approx. 40%, with a value of gross written premiums of over 45 million lei, in the January–June 2023 interval.

**Health
insurances:
increase
~40%**

Motor insurances, Motor Hull and MTPL, recorded an aggregated value of gross written premiums, for both lines, of over 770 million lei. The value of claims paid on the two lines in the first semester, cumulatively, increased compared to the previous year, the total being almost 500 million lei. The company maintained its prudent underwriting policy on the motor insurances lines, the facultative insurances area advancing by approx. 15% compared to the same period of 2022.

An increase was also recorded on the **General Civil Liability Insurance** line. The increase, compared to the same period of last year, was over 25%, and the written premiums reached a value of almost 40 million lei.

The **Travel Insurances** line has also recorded steady growth, with a gross written premium volume of over 11 million lei, almost 40% more than in the same period last year.

Since 2015, OMNIASIG evaluates the level of quality of its customers services through the internationally validated Net Promoter Score (NPS) measurement system. Therefore, customers who have had a claim file at OMNIASIG are asked to evaluate their experience and the way the case was handled, the policyholder's satisfaction and the quality of the services offered being measured through a very efficient system, on a scale from 1 to 10. The NPS overall result in the first half of the year was **89.16%**.

**NPS:
89.16%**

OMNIASIG Vienna Insurance Group has been present on the Romanian insurance market since 1995, constantly maintaining its position in the top of the largest and most stable insurers in the country. The company has a portfolio of over 100 insurance products and an extensive national network of branches and agencies. The more than 1,100 employees constantly offer to the company's customers and partners the quality services that have made us stand out in the market throughout all these years. Through our belonging to Vienna Insurance Group, OMNIASIG provides to its customers and partners stability and financial strength, as well as complex expertise and know-how on all non-life insurance lines.

OMNIASIG promotes excellence, responsibility and integrity in everything it does, with the main objective of contributing to the development of the society and the community where it operates.

Vienna Insurance Group (VIG) is the leading insurance group throughout Central and Eastern Europe (CEE). More than 50 insurance companies and pension funds in 30 countries form a Group with a long-



**Press release of OMNIASIG,
company member of Vienna Insurance Group**

standing tradition, strong brands and close customer relations. VIG has some 29,000 employees who take care of the needs of around 28 million customers every day. VIG shares have been listed on the Vienna Stock Exchange since 1994, on the Prague Stock Exchange since 2008 and on the Budapest Stock Exchange since 2022. VIG Group has been awarded an A+ rating with a stable outlook by internationally recognised rating agency Standard & Poor's. VIG cooperates closely with Erste Group, the largest retail bank in Central and Eastern Europe.

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